



May 13th, 2020

Dear Dallas Retirement Village Family,

If you are anything like me, you are probably feeling weary of the non-stop news regarding COVID 19. I think we can all agree, whether you feel we have taken too much action, the right amount, or not enough, the challenge and pain of this virus will have a very long lasting impact on us all. As the weeks have turned into months, many people are reaching a point of frustration and fatigue that is understandable. We all want to know when our lives will return to “normal”. It is difficult to remain isolated and patient when we do not have a specific date to focus on. Please allow me to express my sincere appreciation for your efforts in practicing preventative measures. The steps that you have taken and the restrictions we have put in place have been working. We are very thankful that to date, we have had no positive tested cases of the virus for staff or residents.

So where do we go from here? What will it look like in the coming weeks for our state, city and community as restrictions begin being lifted in order to get the economy and essential businesses running again? While it is encouraging to know we can possibly move forward, please know this process will be taken thoughtfully at Dallas Retirement Village. We will implement a three-phased approach when reopening our community. Decisions for each phase will be based on state and regional criteria, advice from public health officials, and the health status of our community. We will provide more detail regarding each of these phases and what conditions need to be met to move forward. Parts of our community are governed by separate state and federal licensing requirements, therefore you may see variances in our response between care areas across campus. These will be defined in our communications and updated on our website with COVID-19 information.

Dallas Retirement Village will continue with the preventative measures currently in place, while providing and responding to your needs in the safest methods possible. These practices include following social distancing protocol and restricting visitors per state mandates and our community policy. When we are authorized to lift restrictions, all residents, employees and families will be notified. It is as important as ever that we continue to remain focused on protecting ourselves and supporting one another.

We appreciate your support and patience as we continue to navigate through this together. God bless you and I pray you will all remain happy and healthy.

Sincerely,

A handwritten signature in blue ink that reads "David Parrett". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

David Parrett
Executive Director