



Dallas Retirement Village Website Update – July 31st 2020

Dallas Retirement Village is bigger than just our residents and employees. It's also all the families and loved ones connected to our community. That's why I wanted to take a moment to update you on the health situation we're experiencing at Dallas Retirement Village. We recently became aware that an employee tested positive in our Assisted Living Facility for COVID-19 on July 31st, 2020 and is now in self-isolation. This is our first positive test result at Dallas Retirement Village. Out of an abundance of caution, we will be testing all employees inside Assisted Living and Memory Care, as well as recommending residents in those areas be tested for the COVID-19 virus.

We understand this is a very serious situation and want you to know we are approaching it with the utmost care and precaution. The health and safety of our employees and residents is our top priority.

Here are the steps already in place since the onset of the virus to ensure their safety:

- Increasing the frequency and rigor of cleaning and sanitizing common community areas
- Implementing temporary visitation restrictions, including deliveries
- Employee temperature checks & health question checks prior to start of shift
- On-site large group social events and recreational activities were canceled in early March
- Reviewing and executing our emergency preparedness and response program
- Asking residents and employees to communicate any international travel plans and deploying an updated visitor advisory for communities
- Coordinating best practices across our large partner network
- Making the CDC's COVID-19 prevention resources and recommendations available to all employees

We are in constant communication with Oregon Health Authority and local health officials and following the guidance from CDC that they continue to share with us. We understand many of you may have questions; please reach out by email to covidquestions@drvhome.com with any questions you may have. We are fortunate to be a part of a special community. I'm proud of our team and confident that we are prepared for this moment.

Sincerely,

David Parrett
Executive Director
Dallas Retirement Village